



## **IMMANUEL COMMUNITIES UPDATES, MARCH 14, 2020**

Through a diligent focus on the well-being of Immanuel's residents, Immanuel Pathways PACE participants, all our employees and guests, we continue to monitor the fluid events of Coronavirus Disease 19 (COVID-19). **We do not have any cases of COVID-19; however, we are continuing to take abundant and proactive measures to keep those we serve safe.**

As we shared earlier this week Immanuel proactively initiated our tier-two infectious disease protocols at Immanuel Communities which included:

- Limiting visitors throughout Immanuel's care communities, retirement communities to essential only and requiring those who do visit to complete the Centers for Disease Control (CDC) symptom screening posted at each entrance prior to entering;
- Postponing large group events and activities in our communities; and
- Adhering to strict infectious disease best practices and protocols with employees including COVID-19 symptom training; additional CDC recommended infection prevention training; and limiting symptomatic employees from working until well.

**Effective late March 13, 2020, these additional proactive measures were added to across all Immanuel's Care Communities and Retirement Communities serving Nebraska and Iowa:**

- Immanuel requires all employees and essential visitors to self-check their temperature prior to entering all our care communities and retirement communities
  - Thermometers with instructions have been placed at each of Immanuel's community external entrances.
  - Anyone entering (including: employees, residents and participants upon re-entrance to the community or center, essential visitors, and new residents and moving in) with a temperature of 100.0 Fahrenheit or higher are asked to not enter; or if they are a current resident, will be asked to self-quarantine and notify the community executive director.
- All key fobs issued to vendors and non-essential visitors have been temporarily deactivated until further notice in an effort to help further encourage all use of designated doors.

Please know that the news about the spread of COVID-19 concerns us all, but that Immanuel has strong infectious disease prevention and control protocols. We hope for the best and are prepared should one of our residents, participants or employees identify with symptoms.



For family members, friends and vendors seeking additional information regarding your loved one or a specific circumstance we invite you to reach out to the executive director at that retirement or care community:

- Immanuel Village - 402.415.2641
- Immanuel Courtyard - 402.682.7173
- Immanuel Fontenelle - 402.683.8929
- Arboretum Village - 402.704.3626
- Pacific Springs Village - 402.704.3543
- Lakeside Village - 402.704.4871
- Lakeside Lofts - 402.317.5994
- The Lighthouse - 402.769.3540
- Trinity Village - 402.704.8169
- Trinity Courtyard - 402.512.8681
- The Landing at Williamsburg Village - 402.413.7714
- Yankee Hill Village - 402.218.4688
- Graceview Courtyard - 712.201.5339
- The Shores at Pleasant Hill - 515.303.3565

We encourage everyone to visit the CDC's website for additional information on COVID-19 (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>) and follow its preventative actions ([https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html?CDC\\_AA\\_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fabout%2Fprevention.html](https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fabout%2Fprevention.html)).

Immanuel understands that communication between those we serve, loved ones and friends is paramount. With the proactive safety and wellbeing of residents, participants and employees as our primary responsibility, Immanuel is currently encouraging connection with residents and participants in other ways such as the telephone, video chat, email or social media.

Throughout this fluid situation we are working alongside local and state health care professionals, the Nebraska and Iowa State and area health departments and other governing bodies to review and make an abundance of proactive precautionary adjustments.

As the events of COVID-19 change Immanuel invites you to continue to check this page for the latest updates and details.